

FTS–P100 Broadband Internet Telephone User Guide



FTS–P100 BROADBAND INTERNET TELEPHONE

Congratulation on becoming an owner of the FTS–P100 Broadband Internet Telephone! You made an excellent choice and we hope you will enjoy all its capabilities. FreeTEL System FTS–P100 Broadband Internet Telephone is an innovative IP telephone, which offers a rich set of functionality and superb sound quality at an ultra-affordable price. FTS–P100 is fully compatible with the SIP industry standard and automatically interoperates with FreeTEL Networks VoIP Service Provider. **Anywhere, Anytime, Anyone can talk for free!**

1. Make a Phone Call

There are three ways to make phone calls:

1. Pick up the handset or press the SPEAKERPHONE button, and then dial the phone number.
2. Press the SEND/REDIAL button directly to redial the last number called.
3. Browse the CALLED/CALLER history and press the SEND/REDIAL button.

2. Answer an Incoming Call

There are two ways to answer an incoming call:

1. Pick up the handset to answer the call normally.
2. Press the SPEAKERPHONE button to answer in Speakerphone or Handset.

Note: Handset mode and Speakerphone/Headset mode cannot be enabled at the same time. Pressing the FLASH or SPEAKERPHONE button would toggle the phone between these two modes.

3. Put a Call on Hold

While in conversation, pressing the HOLD button will put the remote end on hold. Pressing the HOLD button again will release the previously hold state and resume the conversation.

4. Call Waiting and Call Flashing

While in conversation, you will hear a special stutter tone if there is another incoming call. You can press the FLASH button to put the current call on hold and switch to the new incoming call. Pressing FLASH button toggles between two active calls.

5. Transfer a Call

You can transfer an active call to a third party. By pressing the FLASH button, you will hear a dial tone, and then dial the third party's phone number followed by pressing SEND button. If the call is answered by the third party, press TRANSFER button to complete the transfer operation and hang up. If the call is not answered by the third party, pressing FLASH button to resume the original call.

Note: When the transfer is failed, if you hang up, the FTS–P100 Broadband Internet Telephone will ring you back again to remind you that your original call is still active. You can pick up the phone to resume the conversation with the original call.

6. Conference Call

FTS–P100 Broadband Internet Telephone supports 3-way conference call. Assuming that you are in the conversation with your Mom and you want to bring your Uncle in the conference:

1. You press the CONFERENCE button to get a dial tone and put your Mom on hold
2. You dial your Uncle's phone number and press SEND button to make the call
3. If your Uncle answers the call, then you press the CONFERENCE button to bring your Mom and your Uncle into the conference.
4. If your Uncle does not answer the call, you can press the FLASH button to get your Mom back to the conversation.

Note: During the conference, if your Mom or Uncle drops the call; the remaining two parties can still talk. However, if you (the conference initiator) hang up, all calls will be terminated.

7. Key Call Features

The following table shows the available call features of the FTS–P100 Broadband Internet Telephone by using keypad star (*) code:

1. ***30** Block Caller ID or ***31** Send Caller ID – Permanent setting
2. ***67** Block Caller ID or ***82** Send Caller ID – Per call base
3. ***50** Disable Call Waiting or ***51** Enable Call Waiting – Permanent setting
4. ***70** Disable Call Waiting or ***71** Enable Call Waiting – Per call base
5. ***72** Unconditional Call Forward: Dial ***72** and wait for the dial tone. Then dial the forward number followed by pressing SEND button, you will hear dial tone again to confirm the forward, and then hang up.
6. ***73** Cancel Unconditional Call Forward: Dial ***73** and wait for the dial tone to confirm the cancel, and then hang up.
7. ***90** Busy Call Forward: Dial ***90** and wait for the dial tone. Then dial the forward number followed by pressing SEND button, you will hear dial tone again to confirm the forward, and then hang up.
8. ***91** Cancel Busy Call Forward: Dial ***91** and wait for the dial tone to confirm the cancel, and then hang up.